

b1 cont.  
connection (and disconnection) of customer site 51 to product under test 55 (i.e., the switching function performed by switch 45 shown in Figure 4) and to introduce special commands (e.g., "hard reset" and "power on/off") to product under test 55.

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Amend the paragraph beginning on page 10, line 7, as follows:

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B2  
Figure 6 is a simplified block diagram that shows data flow between multiple customers and multiple products under test. The multiple customers are represented by a customer 71, a customer 72 and a customer 73. The multiple products under test are represented by a product under test 77, a product under test 78 and a product under test 79. Customers 71, 72, and 73 are connected to a remote PC server 74, for example, through network 14. Remote PC server 74 is connected to product under test 77, product under test 78 and product under test 79 as represented respectively by a line 80, a line 81 and a line 82. A database 75 is used, for example, to store an image of a hard drive configuration for each test configuration for each customer. This information can be loaded into individual products under test utilizing a local area network (LAN) 83 connected, for example, to a hub 76. For example, before beginning to perform a test, the customer instructs remote PC server 74 to "clean" the product under test to insure reset to a default state. A hard reset is then performed. This "cleaning" can alternatively be performed at the end of a previous test. Remote PC server 74 then partitions and reformats the hard drive to the requirements of the